

An Exercise in Community Engagement



This report was produced in partnership with Operation Better Block, Irene McLauglin, and GTECH Strategies

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## I.INTRODUCTION Who What Where Why

#### The Team:

**Operation Better Block** (OBB) was incorporated in 1971 and has worked for successful Neighborhood and Community Development over the last forty years, focusing on the Homewood-Brushton neighborhood. Their mission is strategize, organize and mobilise residents block-byblock to benefit the Homewood community. OBB offers support by:

- Providing technical and community development assistance to Block Associations engaged in self-help projects and self-sufficiency initiatives;
- Fostering youth development through self-awareness, career exploration programs and community volunteer opportunities;
- Participating in housing development efforts to construct new housing units;
- Encouraging and supporting public and private investments to stimulate economic development in the community;
- Building cooperative partnerships with others to promote community sustainability.

**Irene McLaughlin** is an attorney and a mediator with a strong record of public service related to neighborhood quality of life in the Pittsburgh region. She is a solo practitioner offering blight reduction related legal expertise and mediation services for community development initiatives and charitable legal services for lower income homeowners living in distressed neighborhoods.

**Growth Through Energy + Community Health** (GTECH) Strategies is a Pittsburgh based, non-profit social enterprise with a mission to cultivate the unrealized economic, social and environmental health of our communities. ReClaim, one of three core program areas, addresses vacant land and the systemic problems neighborhoods face through the economic redevelopment process. GTECH works with community groups to assess, plan and implement transitional strategies while working towards a sustainable, long-term productive reuse for each site.

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### I. INTRODUCTION Who What Where Why

#### **History:**

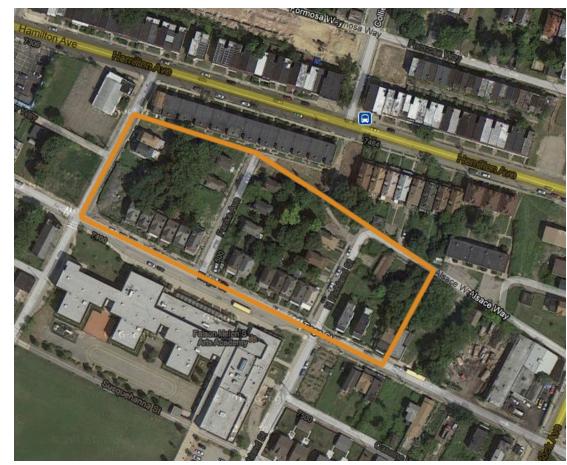
Operation Better Block created a learning lab for parcel-level application of state law enabled tools for vacant property redevelopment. The initial learning lab concept paper, completed by Irene McLaughlin, J.D., projected a three-year time frame.

This learning lab represents a collaboration between McLaughlin and OBB to analyze OBB-derived parcel-level property and resident data to determine the most appropriate legal tools to apply to individual parcels. The target area for the first learning lab is referred to as T1i.





## I. INTRODUCTION Who | What | Where | Why



### **T1i Block Cluster:**

T1i includes 46 parcels located directly across from Faison Elementary School, which fronts the 7400 & 7500 blocks of Tioga Street. Hamilton Avenue and Tioga Street are the North-South boundaries with Dunfermline Street and Richland Street as the East-West boundaries of the target area. This learning lab tested the implementation of new statewide laws and policies involving larger systems within the City of Pittsburgh and Allegheny County Courts as well as older tools within the various City departments. Surveys, personal interviews and meetings were conducted to gauge which community engagement approaches were most useful in gathering information from residents.

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Tli Block Cluster HOMEWOOD

## I. INTRODUCTION Who | What | Where | Why

### **Project Overview:**

their neighborhood.

OBB and McLaughlin had collected Though the T1i learning lab began as personal testimonies from T1i residents a collaborative effort between OBB as well as parcel specific data within the and McLaughlin, it was determined target area. At that point, they analyzed during the process that a more creative the data collected and developed partnership could be useful in the potential parcel strategies including community visioning process. Based on rehabilitation, utilizing the City's land existing design plans for Homewood, reserve and license agreements; code residents felt their input and concerns enforcements and conservatorship law. were excluded and undervalued. At These high level strategies are essential this time, OBB reached out to GTECH they are often difficult tools of change Strategies to host an interactive for residents to equate to improving workshop and planning process so residents could verbalize their vision for the T1i study area.

GTECH had three goals for the completion of a planning and community input process:

- Engage T1i residents in the design process
- Solicit and record feedback from residents about their block cluster
- Translate residents' thoughts and concerns in a visual way



Faison Elementary is an important anchor for the Tli Block Cluster

## **II. COMMUNITY ENGAGEMENT** Our Approach:

Community engagement is at the GTECH used this design process to with the block cluster residents with comprehensive design. feedback provided in a charrette. Charrette is a French word that There were three recurring concerns leading architecture school in the 19th consulting team: century, the Ecole des Beaux-Arts in Paris, students were assigned tough design problems to complete under time pressure. They would continue sketching as fast as they could, even as the little carts (charrettes) carried their drawing boards away to be judged and graded.

Today the word "charrette" describes a rapid, intense, and creative work session, in which a team focuses on a particular design problem from several perspectives and arrives at a collaborative solution. The charrette process is a way of evaluating issues and resources through new eyes. Fresh ideas help communities recognize and build their capacity.

forefront of all of GTECH's work and propose new ideas, receive feedback this process was done in collaboration and begin distilling the ideas into one

translates into "little cart." At the that served as the basis for GTECH's

- Crime and safety
- Accommodating neighborhood children's needs
- Maintenance of vacant ٠ parcels and structures









Four conceptual designs, each with unique Each concept demonstrated how smart The four plans were named for the key presented to the residents on November in new ways and can be the starting Left to Bottom Right): 27, 2012 at a community input session. point in creating a safer, more vibrant The purpose of the session was to introduce community. The concepts were meant to Extending the grid, Internal Park, Scaled the concept behind each design.

determine pros, cons, likes and dislikes.

and extreme features, were produced and design addresses residents' concerns design feature being introduced (from Top

the four designs and solicit feedback on spark conversation among residents to Properties and Consolidated Housing with Park.

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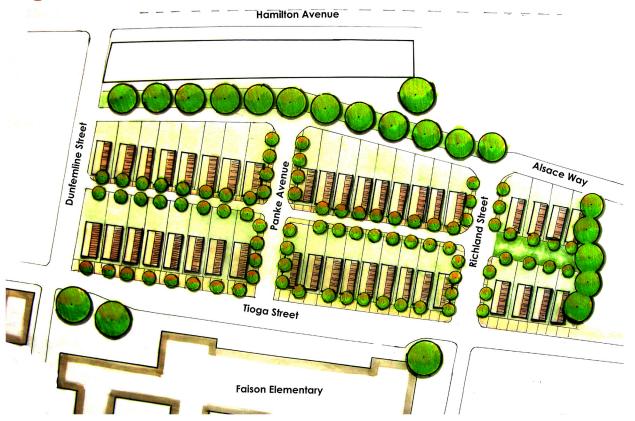
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HOMEWOOD

### Extending the Grid:

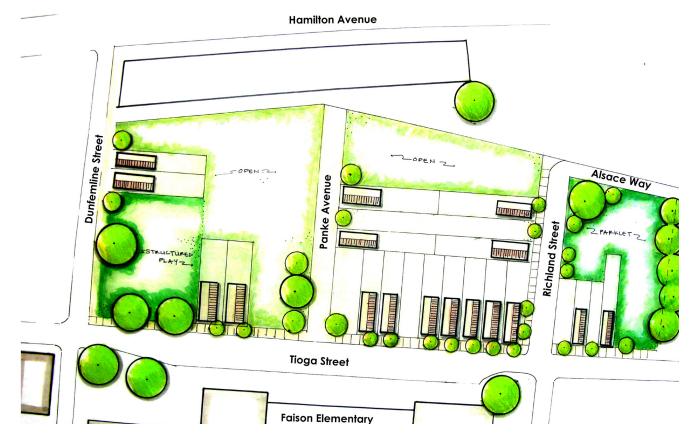


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Features: Infill housing on empty lots, The goal of showing this concept was to The street extension and increase in this typical neighborhood layout allows to have private access to their lot via alleys. contributing to the blight conditions. for uniformity along sidewalks allowing room for street trees.

adding a significant new volume to the hear the residents' reactions on 2 major residents were meant to address some of block cluster that mingle existing residents elements. The first is the idea of bringing the crime issues, by eliminating dead ends with newcomers. Additionally, the existing new and higher volume of residents to the and providing more "eyes on the street." street grid would be extended to eliminate block cluster. The second was the concept More families would also build a stronger dead ends and improve circulation, of a more connected street grid in order network for the children who attend providing each household with fronting to reduce conflicts during school drop-off/ Faison Elementary while the new volume street as well as rear alley access. Finally, pick-up times and to allow each residence would replace or repair houses that are

### **Internal Park:**



Features: Existing residents would remain The goal for this concept was to see the This concept addressed opportunities for become a mix of active and passive space was preferred. recreation space. This is something that can be pursued immediately as there is no displacement and no built structures. This concept would not alter the existing street patterns.

untouched while vacant and unstable T1i residents' reaction to open space as a children to play and interact. The open houses would be demolished. The main driver for the block cluster's future spaces at the rear of the block cluster are resulting open space left behind could vision and to see if a specific class of open free from structures in order to eliminate hiding places and increase sight lines. In addition, it generated a plan for the vacant land while addressing the vacant buildings currently slated for demolition.

HOMEWOOD

Tli Bock Cluster



Features: Properties would be consolidated, This concept highlighted the responsibilities. Once again, this plan accommodated the and underground trench drains.

a neighborhood amenity.

scaling up the size of residential lots. The of ownership and pride within the presence of children in the block cluster existing street grid would remain, but community. This plan demonstrated a as well as the vacancy and blight issues. green alleys were added in the middle strong ownership of the block cluster Ideally, crime will be reduced since more of the blocks to provide additional and a desire to own larger properties and of the properties will be homeowners access for the residents and to manage care for more of their community. This and responsible residents. This plan has stormwater through permeable paving concept also provides a corner parklet as additional benefits in its stormwater management opportunities.

### **Consolidated Housing and Park:**



Features: New and existing houses for the It provided houses for all existing residents, This concept has its basis in a previous and Alsace Way have been connected and report. Richland St were eliminated.

mainder to become a large park. This park the Busway plan, and was used to judge the concepts when presented in the conwould be a great asset to the community the residents' reaction to this idea without text of this planning exercise. and to the school. Additionally, Panke St the context of the previously completed

current residents were consolidated to a preventing displacement. This concept is a planning process, but was included to see single block in order to allow for the re-variation of what is found in the Bridging if residents were able to see the merits of

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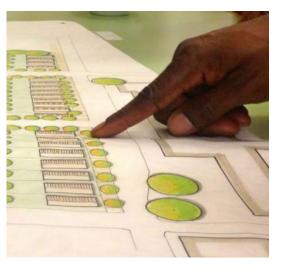
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Tli Block Cluster HOMEWOOD

## **III. REFINING THE IDEA**

After the concepts were presented, attendees were given 3 green and 3 red stickers so they could physically and individually provide feedback about the features they liked most or least from each design. During this exercise residents spoke directly with OBB and GTECH staff to ask questions they had about each design as well as to talk with each other, debating the merits of the concepts. Once everyone had an opportunity to vote, the group was brought together to discuss collectively.

The comments from the residents were recorded and incorporated into a comprehensive concept which was brought back to the community for a second round of feedback. This concept was a combination of various features of the originals to reflect residents' preferences. OBB then went door to door to each resident to solicit input on the more refined intermediate design. This allowed residents to provide one-on-one feedback in a comfortable setting.







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### **Intermediate Concept:**



Scaled Property option. Additional vegative buffers and street trees are incor- and passive recreation. new construction replaced demolished porated throughout the block cluster for a structures.

cohesive neighborhood feel.

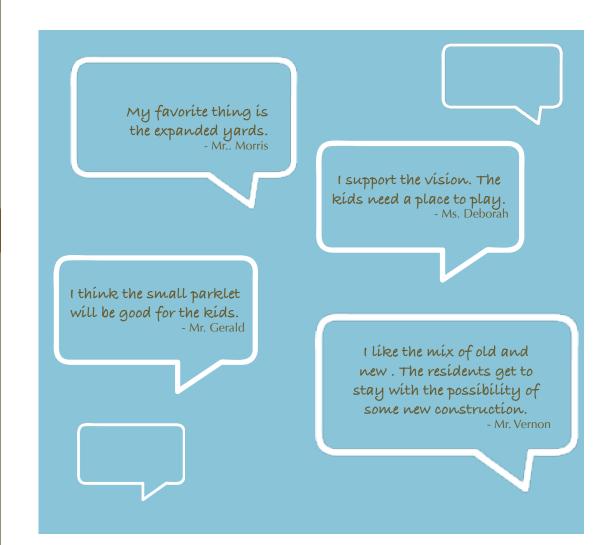
This intermediate plan kept all existing Collier Street was extended to Hamilton A community parklet is included to provide residents in their homes but expanded Avenue for increased traffic flow for a safe place for neighborhood children to the lot size as previously shown in the police and residents. Strategically placed interact. It can be a combination of active

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Tli Block Cluster HOMEWOOD

## III. REFINING THE IDEA



The Resident Driven Concept is a compilation of all resident feedback from the community input session and the one-on-one interviews conducted by OBB.

All residents remain with 5 additional with expanded lots. New construction should compliment existing house vernacular creating a cohesive look for the block cluster.

A parklet is depicted at the intersection of Panke Avenue and Tioga Street offering much needed greenspace to residents. Its placement allows for increased eyes on the street deterring their concerns of illicit behavior.

Collier Street is extended to Hamilton Avenue and sidewalks are added for pedestrian safety. Street lights and speed humps are additional resident requested amenities that will increase safety.

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### **Conclusion: Resident-Driven Concept**



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# IV. CONCLUSION

This phase of work included education, planning, and due diligence. The next stage of work is to move forward into the solution implementation phase. Our goal is to see the residents officially adopt this vision for this block cluster area. We will present the final vision to the residents so that they are confident that their voices were heard and the future for this area is what they hope to see.

Because the vision is longer-term, OBB will work on short-term wins that move toward the long-term vision. Resident support is a major portion of this. This includes doing tangled title work so that residents who live in their houses have the deed in their name as the official property owner; also helping residents to sign up for tax rebates is an important step. Actions like these will enable the residents who live in the area now to stay in their homes long term. In addition to resident support, dealing with the vacancy is a vital intermediate step. After doing one-on-one interviews with residents and completing interior and exterior inspections of the abandoned houses in this area, we all came to the conclusion that the vacant structures are not able to be rehabbed and need to come down. The demolition of these structures will create vacant lots, so coming up with an ownership/maintenance strategy will be a necessary next step.

In order to make this vision a reality, OBB will continue to actively work with and engage the residents and property owners of this area. We will also work with our partners at GTECH, the City of Pittsburgh, the URA, and potential funders to ensure that the resident-driven vision is at the forefront of the future potential development of this area.

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Operation Better Block, Inc.